

# DOWNERS GROVE POLICE DEPARTMENT

Report 07/14/2016 22:15

## Incident Report

CASE # 01-16-007468

<b>I N C I D E N T</b>	CASE #	Report	Occurred From	Occurred To	REPORT TYPE
	01-16-007468	07/14/2016 22:15	07/12/2016 00:13	07/14/2016 20:13	Original
	INCIDENT TYPE		Case Status	Case Status Date	Cleared
	EXTORTION				
	Common Name [REDACTED]				
	Day of Week TUESDAY Dispatched 07/14/2016 20:13 Arrived 07/14/2016 20:13 Grid 60D Can Suspect Be Named? YES Can Suspect Be Identified? NO		Can Suspect Be Located? NO Grid 60D Alcohol Related NO Drug Related NO Total Damaged Property Value \$0.00 Total Stolen Property Value \$0.00 Total Recovered Property Value \$0.00		

<b>O F F E N S E</b>	Offense Classification	Attempted/Committed	
	EXTORTION	COMMITTED	
	Statute/Ordinance	Location Type	Disposition Date
	Bias DNA Weapon DNA Where Entry DNA	Forced Entry DNA Evidence Collected YES	
End of Offense: 1			

<b>P E R S O N</b>	Person Type	Business/Person Name		Work/Bus Phone	
	COMPL/VICT	RONALD L SANDACK		(000) 000-0000 - 0000	
	Home Phone	Business/Person Address			
	(000) 000-0000	Use Address from Incident Location Information			
	Cell Phone	Employer Address			
	[REDACTED]				
	RACE	SEX	SSN	DL Exp. Date	DL Number
	WHITE	Male			
Birth Date	Birth Place				
[REDACTED]					
Age 52		Injury Code 1			
Adult/Juvenile . ADULT		Body Marks:			
End of Person: 1					

<b>P R O P E R T Y</b>	Category	Property Type	Make	Model
	SEIZED		HP	ELITE BOOK 840
	Serial #	Color	Description	Condition
		GRAY	LAPTOP	
Associations OWNER IS RONALD SANDACK		Value \$0,000,800.00		
Quantity/Weight 1		LEADS# / Entered By (Dispatcher#) DNA		
End of Property: 1				

Reporting Officer	Department	Report Status:
ROBERT JACOBS (27)		Signed
Records Status		Date/Time
Approving Supervisor	Department	Date / Time
7 90		07/22/16

# DOWNERS GROVE POLICE DEPARTMENT

Report 07/14/2016 22:15

## Incident Report

CASE # 01-16-007468

<b>P R O P E R T Y</b>	Category SEIZED	Property Type	Make	Model
	Serial #	Color	Description RECEIPTS	Condition
	Associations OWNER IS RONALD SANDACK Quantity/Weight : 2		Value \$0,000,001 00 LEADS# / Entered By (Dispatcher#) DNA	
	End of Property: 2			

<b>N A R R A T I V E</b>	Topic ORIGINAL
	<p>1 I responded to the lobby of the Downers Grove Police Department (DGPD) in reference to a walk-in report of an Internet scam.</p> <p>Upon arrival at DGPD I met with the complainant, Ronald L. Sandack.</p> <p>Mr. Sandack related, in summary, that sometime on 07/07/16, he received a Facebook friend request from the screen name [REDACTED]. He accepted her request and then there were a few Facebook messages exchanged. He then advised that he had not heard from her until 07/12/16, around 1200 hours. He received several Facebook messages from her over the course of a few hours, concluding around 1500 hours. Towards the end of the messaging Mr. Sandack advised that he was on his computer at work in St. Charles, Illinois. It was at this time that he received a Skype call from the screen name [REDACTED]. He did not recognize this contact so he did not immediately answer the call. Concurrently he received a Facebook message from [REDACTED] telling him it was her calling on Skype so he answered the call. Mr. Sandack related that he observed a F/W, in her early 20's with long black hair. He related that the image did not match the photo attached to the Skype account or that of the Facebook account of [REDACTED]. He related that [REDACTED].</p> <p>[REDACTED] The call was then ended by Mr. Sandack shortly thereafter.</p> <p>The next morning, 7/13/16, Mr. Sandack received a Facebook message [REDACTED]. The same message also displayed his contacts from Facebook in a text document. The message demanded [REDACTED]. Mr. Sandack advised that he agreed to send the money and was told to send the money via Western Union to [REDACTED] in the Philippines. He advised that he then traveled to [REDACTED] and sent the money as ordered. He provided me the receipt for this transaction [REDACTED]. The receipt was later entered into evidence.</p> <p>On 7/14/16, Mr. Sandack began to receive additional instant messages via Skype around 1430 hours, requesting that he send [REDACTED] to the same subject in the Philippines. He advised that he ignored the request at first and then was alerted that there were two (2) fictitious Facebook pages that had been created without his authorization using his persona. In addition to this, Mr. Sandack advised</p>

Reporting Officer ROBERT JACOBS (27)	Department	Report Status: Signed
Records Status		Date/Time
Approving Supervisor 	Department	Date / Time 07/22/16

# DOWNERS GROVE POLICE DEPARTMENT

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## Incident Report

CASE # 01-16-007468

that he was alerted that several more pages were created [REDACTED] Mr. Sandack did not know the URL for any of these fraudulent social media profile pages. [REDACTED] He advised that he contacted Facebook and talked to their security division, who shut down the pages [REDACTED] After this Mr. Sandack then travelled to [REDACTED] and obtained a MoneyGram in the amount of [REDACTED] The transaction number for this was [REDACTED] The receipt was later entered into evidence with a copy attached to this report.

A few hours after sending this money, at approximately 1600 hours, he began to receive more instant messages on Skype from [REDACTED] and then by 1800 hours [REDACTED] was demanding he send [REDACTED] more dollars [REDACTED] Mr. Sandack responded briefly and then ignored any further message and came to our police department to document the incident.


Mr. Sandack advised that he had screen captured some of the content of the exchange of messages and would be able to provide those to me via my police department e-mail.

I advised Sgt. Giancarlo regarding the facts of this case. I advised him that I would like to contact Detective Sgt. Thayer. I then contacted Sgt. Thayer and made him aware of the facts of the case thus far. He advised that he would be responding with another detective and I should begin collection of Mr. Sandack's laptop and messages from Skype and Facebook. Mr. Sandack provided me with his laptop and emailed me copies of the message content he had screen captured on his phone. Copies of the MoneyGram and Western Union receipts were provided to Det. Barczak, as were printed versions of the screen captures provided by Mr. Sandack to me via email.

This concludes my initial investigation into this case.

Turned over to Investigations.

End of Narrative: 1

Reporting Officer ROBERT JACOBS (27)	Department	Report Status: Signed
Records Status		Date/Time
Approving Supervisor  90	Department	Date / Time 07/22/16

# INVESTIGATIONS UNIT SUPPLEMENTAL REPORT

PAGE 1 OF 4 PAGE (S)

INCIDENT # 16-7468

COMPLAINANT'S LAST NAME: SANDACK

## NARRATIVE:

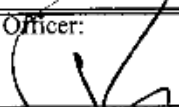
### Summary of Initial Investigation

On 07-16-16, this investigator, Detective Barczak #42, was directed by Det. Sgt. Thayer #90 to assist him and Officer Jacobs #27 regarding an extortion complaint. The following is a summary of my investigation.

Later that night, Det. Sgt. Thayer and I responded to the PD and met with Ofc Jacobs where he briefed us of the situation. The following is a summary of the facts Ofc. Jacobs gathered from the victim, Ron Sandack (hereinafter, "Sandack"). Sandack stated that on 07-07-16 he received a "friend request" on his [REDACTED] Facebook account, [REDACTED]. The friend request came from [REDACTED]. Sandack accepted this friend request, but did not immediately hear back from [REDACTED].

On 07-12-16, Sandack advised he received a Facebook message from [REDACTED]. Sandack advised he and [REDACTED] exchanged several messages between 1200 hours and 1500 hours. The messages back and forth during this time could be characterized as friendly conversation, like two people getting to know basic information about each other. Sandack advised later that same day he received a Skype call from [REDACTED], a user having [REDACTED]. Sandack advised he did not connect with the Skype video chat because he did not recognize the caller. At the time of the Skype video chat request, Sandack advised he received a Facebook message from [REDACTED] telling him that it was her calling on Skype and he needed to connect with her. Sandack said he decided to connect with [REDACTED], who he thought was [REDACTED]. Sandack used his HP Elite Book 840 laptop computer to connect with [REDACTED] via the Skype website. It should be noted Sandack used Skype usernames [REDACTED] to communicate with [REDACTED].

[REDACTED] Shortly thereafter, Sandack advised he disconnected and the video chat session ended.

Reporting Officer: <b>DET. A. Barczak #42</b>	Star # <b>42</b>	Date: <b>08-10-16</b>	Approving Officer: 	Star # <b>90</b>	Date: <b>08/10/16</b>
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Records

## INVESTIGATIONS UNIT SUPPLEMENTAL REPORT

PAGE 2 OF 4 PAGE (S)

INCIDENT # 16-7468

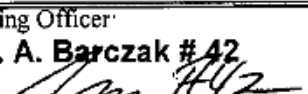

COMPLAINANT'S LAST NAME: SANDACK

### NARRATIVE:

On 07-13-16, Sandack advised he received a Facebook message from [REDACTED]. Included in that message were instructions to wire USC [REDACTED] via Western Union. The message indicated that if the wire was successful, [REDACTED]. Additionally, Sandack was told that the recipient of the wire should be in the name of [REDACTED]. Sandack advised he responded and agreed to the terms. [REDACTED]. Sandack travelled to [REDACTED] and wired [REDACTED] via Western Union. The tracking number for this transaction was [REDACTED]. It should be noted Ofc. Jacobs obtained the original receipt for this transaction. The original receipt was entered into evidence and I made a copy of this receipt, which I attached to this report.

On 07-14-16, Sandack advised he received another Facebook message from [REDACTED] that [REDACTED], plus a list of his Facebook contacts. This message demanded that Sandack send an additional USC [REDACTED] via MoneyGram to [REDACTED]. Sandack said he agreed to the terms and subsequently travelled to [REDACTED] and wired [REDACTED] via MoneyGram as instructed. The reference number for this transaction was [REDACTED]. It should be noted Ofc. Jacobs obtained the original receipt for this transaction. The original receipt was entered into evidence and I made a copy of this receipt, which I attached to this report.

Later on 07-14-16, Sandack advised he received a message from a Facebook account using the vanity name [REDACTED]. The creator of this duplicate Facebook account had taken screen shots from Sandack's real Facebook account and used them to portray him to be Sandack. The creator of this fictitious Facebook account [REDACTED]. The creator of this duplicate Facebook page used the email [REDACTED] as the User ID to open the account. It should be noted the Facebook URL for this duplicate page was unknown.

Reporting Officer: <b>DET. A. Barczak #42</b> 	Star # <b>42</b>	Date: <b>08-10-16</b>	Approving Officer: 	Star # <b>90</b>	Date: <b>08/10/16</b>
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## INVESTIGATIONS UNIT SUPPLEMENTAL REPORT

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INCIDENT # 16-7468

COMPLAINANT'S LAST NAME: SANDACK

### NARRATIVE:

Later that same day, Sandack advised he received a Skype message on his profile, [REDACTED] instructing him to wire an additional [REDACTED] via Western Union. The message warned that if Sandack did not send the money, [REDACTED]

[REDACTED]. He advised he did not initially respond to this request. It should be noted, [REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

Sandack advised the last communication exchange occurred via Skype messaging at 1838 hours.

Sandack provided Ofc. Jacobs via e-mail still images of the screen shots pertaining to the Skype messages that were exchanged between him and the suspect prior to him reporting the incident to DGPD. He also provided Ofc. Jacobs a screen shot of the Yahoo User ID

[REDACTED] that was used to open the fictitious Facebook account. Ofc. Jacobs then provided me copies of the aforementioned images, which I later entered these images into evidence.

[REDACTED]

[REDACTED]

Later that same day, Det. Bylls completed a search warrant (Du Page County) for Skype ID [REDACTED]. The search warrant number was 2016SW416 (see attached copies). It should be

Reporting Officer: <b>DET. A. Barczak # 42</b> <i>[Signature]</i>	Star # <b>42</b>	Date: <b>08-10-16</b>	Approving Officer: <i>[Signature]</i>	Star # <b>90</b>	Date: <b>08/10/16</b>
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## INVESTIGATIONS UNIT SUPPLEMENTAL REPORT

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INCIDENT # 16-7468

COMPLAINANT'S LAST NAME: **SANDACK**

### NARRATIVE:

noted, on 07-18-16 at 1159 hours, Skype sent an e-mail to Det. Bylls confirming receipt of the said search warrant.

Det. Bylls completed a search warrant (Du Page County) for the Facebook account ID [REDACTED]. The search warrant number was 2016SW417 (see attached copies).

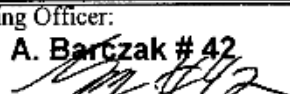
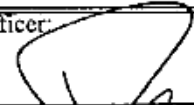
I completed a subpoena request for the yahoo account [REDACTED]

I completed subpoena requests for the Western Union and MoneyGram transactions that took place between Sandack and the recipient [REDACTED].

I will complete a supplemental report when I get the subpoena responses from Yahoo, Western Union and MoneyGram.

See. Det. Sgt. Thayer's supplemental report for additional information.

Nothing further at this time.

Reporting Officer: <b>DET. A. Bartzak # 42</b> 	Star # <b>42</b>	Date: <b>08-10-16</b>	Approving Officer: 	Star # <b>90</b>	Date: <b>08/10/16</b>
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Records

## INVESTIGATIONS UNIT SUPPLEMENTAL REPORT

PAGE 1 OF 6 PAGE(S)

INCIDENT # 16-7468

COMPLAINANT'S LAST NAME: Ronald L. Sandack

### NARRATIVE:

#### Preliminary Investigation

This is a supplement to original case report #16-7468.

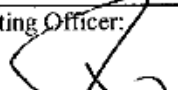

On 07-14-16, I (Sergeant J. Thayer #90) was advised by Officer Jacobs #27 that a resident reported extortion after falling victim to an Internet scam over social media and Skype. I responded to the police department with Detective Barczak to investigate the case further.

The following is a summary of my investigation.

I met with Sandack and informed him that [REDACTED]

[REDACTED]

[REDACTED]

Reporting Officer:	Star #	Date:	Approving Officer:	Star #	Date
 90	90	08-10-16	 #82	#82	8/10/16

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## INVESTIGATIONS UNIT SUPPLEMENTAL REPORT

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INCIDENT # 16-7468

COMPLAINANT'S LAST NAME: Ronald L. Sandack

### NARRATIVE:

During their last communication, the scammers were attempting to get Sandack to pay

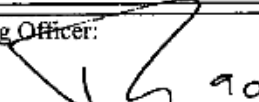

Sandack needed his personal laptop computer back before the next day so he could use it for court. In order to preserve any data on the hard drive, I asked the FIAT Computer Forensics Unit to analyze the hard drive immediately. Computer Forensic Examiner Ryan Husarik (Burr Ridge Police Department) reported to the police department and took custody of the laptop computer. Later that same morning, he returned with the computer and a copy of the hard drive for evidence. The imaged hard drive was entered into property control as evidence in this case by Ofc. Jacobs. The laptop was given to Sgt. P. Lichamer #92 so he could return it to Sandack at approximately 0630 hours that same morning.

I researched the profile name and image for Skype user [REDACTED]. I checked open sources for the name [REDACTED] as well as [REDACTED]. I found an online forum dedicated to Internet scams that detailed two incidents with scammers that used a Skype profile [REDACTED]. I printed both forum posts and attached them to this report. Both revealed that the victims sent money via Western Union or MoneyGram to a location in the Philippines. Both also said the scam started after they met someone on Facebook. In one of the forum posts, the victim revealed the profile image used by the [REDACTED] profile that victimized him. I noticed that it resembled the profile image used by [REDACTED] in Sandack's case. [REDACTED]

See attached screen shots.

I preserved the following Facebook accounts:

- [REDACTED]
- [REDACTED]

Reporting Officer: 	Star # 90	Date: 08-10-16	Approving Officer: 	Star # # 82	Date: 8/10/16
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Records

## INVESTIGATIONS UNIT SUPPLEMENTAL REPORT

PAGE 3 OF 6 PAGE(S)

INCIDENT # 16-7468

COMPLAINANT'S LAST NAME: Ronald L. Sandack

### NARRATIVE:

■ [REDACTED]

I preserved the Skype account for [REDACTED].

I requested assistance from MoneyGram and Western Union to determine where the money was picked up that had already been sent by Sandack. I sent written requests via police department email to both MoneyGram and Western Union.

[REDACTED]

[REDACTED] I took screen shots of all the messages that were visible on the profile where Sandack communicated with [REDACTED]. Those screen shots were entered into property control later as evidence in this case.

My review of the messages revealed that Sandack was threatened [REDACTED]

[REDACTED]

[REDACTED]

Also on 07-15-16, MoneyGram responded to my request and indicated that Sandack's money transfer was picked up in the Philippines. See the attached MoneyGram response.


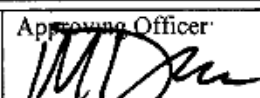
Also on 07-15-16, Western Union responded to my request and indicated that Sandack's money transfer was picked up in the Philippines. See the attached Western Union response.

Also on 07-15-16, I made contact with S/A H. Hogberg from the Federal Bureau of Investigation (FBI) – Rockford RA. I asked him to refer information reference this case to Filipino authorities. [REDACTED]

[REDACTED]

[REDACTED]

Because payments were being picked up in the Philippines, there was limited follow up investigation that could be accomplished by US authorities. S/A Hogberg made it clear that the

Reporting Officer 	Star # 90	Date. 08-10-16	Approving Officer 	Star # #82	Date. 8/10/16
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## INVESTIGATIONS UNIT SUPPLEMENTAL REPORT

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INCIDENT # 16-7468

COMPLAINANT'S LAST NAME: Ronald L. Sandack

### NARRATIVE:

FBI would not directly investigate this case but would serve as a conduit for information that could be passed to the Philippine National Police (PNP) for any possible assistance they wished to provide. I provided S/A Hogberg with a brief description of the case and provided him with the Western Union and MoneyGram details via my police department email.

Later that same day, S/A Hogberg responded to my request and stated that the PNP [REDACTED] S/A Hogberg was waiting to hear back from the PNP reference any other assistance they were willing to provide.

[REDACTED] See attached information.

[REDACTED] Evidence collected thus far indicated that participants in the scam were located in the Philippines. I informed Sandack that limited follow up investigation was possible if all the participants were located in another country. I also informed Sandack that, even if the offenders

Reporting Officer: [Signature] 90	Star # 90	Date: 08-10-16	Approving Officer: [Signature] #82	Star # 82	Date: 8/10/16
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## INVESTIGATIONS UNIT SUPPLEMENTAL REPORT

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INCIDENT # 16-7468

COMPLAINANT'S LAST NAME: Ronald L. Sandack

### NARRATIVE:

were identified, prosecution was much more difficult if they were found to be outside the United States. I told Sandack that we did not have any further leads in the case because neither Facebook nor Skype had responded to our legal process request yet. [REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

On 07-19-16, I disseminated a CrimeDex bulletin to financial investigators, including those within the Philippines. See attached bulletin.

Also on 07-19-16, I sent S/A Hogberg a draft initial report that had been completed by Ofc. Jacobs.

On 07-22-16, the FBI arranged for Sandack to speak directly with PNP authorities, who could then determine the best way to investigate the case locally. The telephone conversation occurred later, on 07-25-16. I did not participate in that conversation.

Also on 07-22-16, I provided S/A Hogberg with the final initial report as well as all attachments and other investigative material gathered thus far in this case. The reports and other material were to be passed to the PNP to help them facilitate their investigation into [REDACTED] and the online scammers from this case.

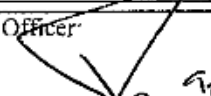
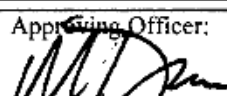
On 07-28-16, I received an investigative report from Western Union. [REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

See attached Western Union report.

Reporting Officer: 	Star # 90	Date 08-10-16	Approving Officer: 	Star # #82	Date 8/10/16
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## INVESTIGATIONS UNIT SUPPLEMENTAL REPORT

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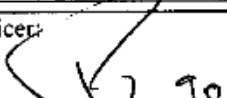

INCIDENT # 16-7468

COMPLAINANT'S LAST NAME: Ronald L. Sandack

### **NARRATIVE:**

On the same day, I provided S/A Hogberg with the Western Union report.

Investigation continues. Awaiting the return of court order legal compliance.

Reporting Officer: 	Star # 90	Date: 08-10-16	Approving Officer: 	Star # #82	Date: 8/10/16
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# INVESTIGATIONS UNIT SUPPLEMENTAL REPORT

PAGE 1 OF 1 PAGE(S)

INCIDENT # 16-7468

COMPLAINANT'S LAST NAME: SANDACK

## NARRATIVE:

### Drafting of Skype and Facebook Search Warrants

On 7/15/16, this investigator, Det. Bylls #19, was assigned to assist Det. Barczak #42 with an Extortion investigation. I assisted Det. Barczak by drafting search warrants 2016SW416 seeking information from Skype account with user identifier [REDACTED] and 2016SW417 seeking information from Facebook regarding user account [REDACTED]

I executed search warrant 2016SW416 on 7/15/16 at 1152 hours by emailing the search warrant to Skype via email address [term@skype.net](mailto:term@skype.net).

I executed search warrant 2016SW417 on 7/15/16 at 1546 hours by uploading the search warrant to Facebook via the Facebook Records request system.

### Facebook Search Warrant Response

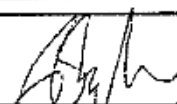
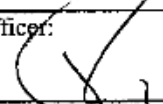
On 8/2/16, Facebook replied with information about account [REDACTED]

[REDACTED]

by Sgt. Thayer #90 on 7/15/16 at 0543 hours UTC.

I will supplement this report when I receive the response from Skype.

No further at this time.

Reporting Officer:		Star #	19	Date:	08-10-16	Approving Officer:		Star #	90	Date:	08/10/16
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## INVESTIGATIONS UNIT SUPPLEMENTAL REPORT

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INCIDENT # 16-7468

COMPLAINANT'S LAST NAME: SANDACK

### NARRATIVE:

#### MoneyGram Supboena Response

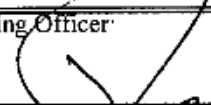
This is a supplemental report regarding the MoneyGram subpoena (Du Page County subpoena #22738) request I made back on 07-26-16.

On 08-09-16, I received an e-mail from the Du Page County State's Attorney Office that included attachments of documents from the subpoena response by MoneyGram. I had an opportunity to review these documents. MoneyGram confirmed that the money was received. I learned that the recipient's name was confirmed as [REDACTED]. Furthermore, the consumer, [REDACTED], provided the following information:



I downloaded these documents and subsequently transferred them onto a disc to be entered into evidence.

Nothing further.

Reporting Officer: <b>DET. A. Barczak # 42</b>	Star # <b>42</b>	Date. <b>08-10-16</b>	Approving Officer 	Star # <b>90</b>	Date <b>08/10/16</b>
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Records

VILLAGE OF  
DOWNERS GROVE

Jeremy Thayer &lt;jthayer@downers.us&gt;

**Preservation Request Received [Case #832546]**

1 message

**Records-noreply** <no-reply@records.facebook.com>

Thu, Jul 14, 2016 at 11:46 PM

To: jthayer@downers.us

[Case #832546]

We have taken reasonable steps to preserve the account(s) you requested. Your case number is 832546.

Do not submit additional legal process with this preservation request. If you want to follow up with formal legal process, please visit our online request system at [www.facebook.com/records](http://www.facebook.com/records) to submit a new records request. Please include the same user information provided in this preservation request (user ID, email, or vanity ID).

PLEASE NOTE: This data will expire 90 days from the preservation date. To request a single extension of your preservation request, please visit our online request system at [www.facebook.com/records](http://www.facebook.com/records).

Thank you,  
Law Enforcement Response Team

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NOTICE: This email (including any attachments) may contain information that is private, confidential, or protected by attorney-client or other privilege. Unless you are the intended recipient, you may not use, copy, or retransmit the email or its contents.



VILLAGE OF  
DOWNERS GROVE

Jeremy Thayer &lt;jthayer@downers.us&gt;

**Preservation Request Received [Case #832547]**

1 message

**Records-noreply** <no-reply@records.facebook.com>

Thu, Jul 14, 2016 at 11:48 PM

To: jthayer@downers.us

[Case #832547]

We have taken reasonable steps to preserve the account(s) you requested. Your case number is 832547.

Do not submit additional legal process with this preservation request. If you want to follow up with formal legal process, please visit our online request system at [www.facebook.com/records](http://www.facebook.com/records) to submit a new records request. Please include the same user information provided in this preservation request (user ID, email, or vanity ID).

PLEASE NOTE: This data will expire 90 days from the preservation date. To request a single extension of your preservation request, please visit our online request system at [www.facebook.com/records](http://www.facebook.com/records).

Thank you,  
Law Enforcement Response Team

---

NOTICE: This email (including any attachments) may contain information that is private, confidential, or protected by attorney-client or other privilege. Unless you are the intended recipient, you may not use, copy, or retransmit the email or its contents.

VILLAGE OF  
DOWNERS GROVE

Jeremy Thayer &lt;jthayer@downers.us&gt;

**Preservation Request Received [Case #832572]**

1 message

**Records-noreply** <no-reply@records.facebook.com>

Fri, Jul 15, 2016 at 12:40 AM

To: jthayer@downers.us

[Case #832572]

We have taken reasonable steps to preserve the account(s) you requested. Your case number is 832572.

Do not submit additional legal process with this preservation request. If you want to follow up with formal legal process, please visit our online request system at [www.facebook.com/records](http://www.facebook.com/records) to submit a new records request. Please include the same user information provided in this preservation request (user ID, email, or vanity ID).

PLEASE NOTE: This data will expire 90 days from the preservation date. To request a single extension of your preservation request, please visit our online request system at [www.facebook.com/records](http://www.facebook.com/records).

Thank you,  
Law Enforcement Response Team

---  
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www.downers.us

**COMMUNITY RESPONSE  
CENTER**

TEL 630-434-2755

**CIVIC CENTER**

801 Burlington Avenue  
Downers Grove

Illinois 60515-4770

TEL 630-434-2755

FAX 630-434-2755

TEL 630-434-2755

**FIRE DEPARTMENT**

**ADMINISTRATION**

601 Main Street

Downers Grove

Illinois 60515-4770

TEL 630-434-5080

FAX 630-434-5080

**POLICE DEPARTMENT**

825 Burlington Avenue

Downers Grove

Illinois 60515-4770

TEL 630-434-5600

FAX 630-434-5690

**PUBLIC WORKS**

**DEPARTMENT**

5101 Walnut Avenue

Downers Grove

Illinois 60515-4071

TEL 630-434-5400

FAX 630-434-5400

**DEPARTMENT OF**

**COUNSELING AND SOCIAL SERVICES**

825 Burlington Avenue

Downers Grove

Illinois 60515-4770

TEL 630-434-5505

FAX 630-434-5505

July 15, 2016

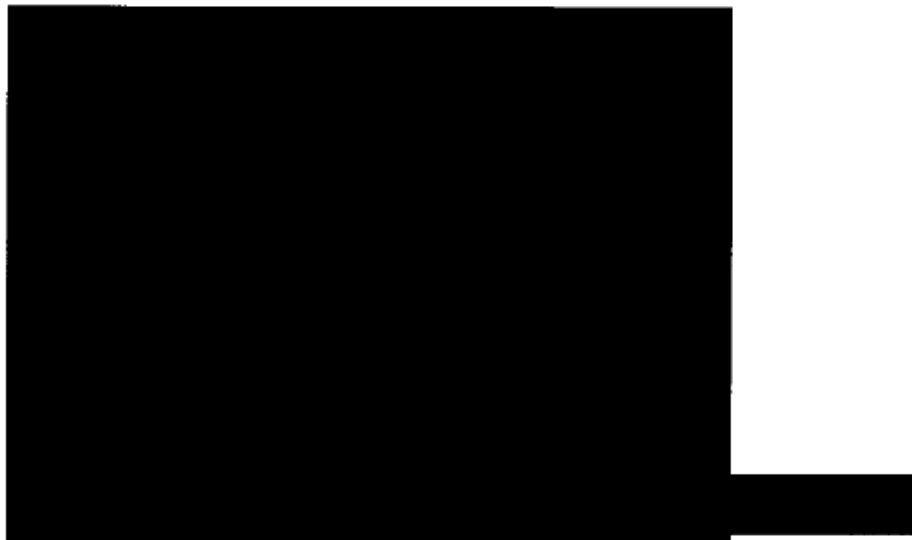
Skype Communications SARL  
23-29 Rives de Clausen  
L-2165 Luxembourg  
Luxembourg

Via: email

**ATTN: Preservation Request**

This agency is investigating an extortion case, recorded in case report #16-7468. Skype user [REDACTED] has committed extortion and we are requesting that Skype Communications SARL preserve the account belonging to [REDACTED]

Please preserve the following data types:



Preservation pending a court order from this agency.

Respectfully,

Sergeant Jeremy Thayer #90



Downers Grove Police Department  
Criminal Investigations Division  
825 Burlington Avenue  
Downers Grove, Illinois 60515  
630-434-5600 (main)  
630-434-5653 (desk)  
630-434-5690 (fax)  
jthayer@downers.us

VILLAGE OF  
DOWNERS GROVE

Jeremy Thayer &lt;jthayer@downers.us&gt;

**US071615PSR28PRMB:[LE Ref : Case report #16-7468]**

1 message

**Skype LERM team** <lern@skype.net>

Mon, Jul 25, 2016 at 12:51 AM

To: "jthayer@downers.us" &lt;jthayer@downers.us&gt;

Hello,

Regarding your request for preservation of Skype user account information, this email is to confirm that it has been received and any available data will be preserved for a period of 180 days from today.

Skype cannot advise you whether any data exists for the accounts that are subject to your preservation requests.

In order to obtain preserved Skype data, US law enforcement must serve legal process on Microsoft Corporation in the US.

Contact information for Service of Legal Process:

Microsoft Corporation

1 Microsoft Way

Redmond, WA 98052 Email: USLEReq@Microsoft.com

Fax: 425.708.0096

We have assigned your case reference LO 258934. PLEASE QUOTE THIS REFERENCE NUMBER WHEN SUBMITTING YOUR SUPPORTING LEGAL DOCUMENTATION. If you do not, we may not be able to release the preserved data.

Regards,

Skype LERM Team



U.S. Skype Guidelines.pdf  
241K

VILLAGE OF  
DOWNERS GROVE

2016-07-15 11:52 AM

**DuPage County, IL Search Warrant 2016SW416 for account [REDACTED]****Robert Bylls** <rbylls@downers.us>

Fri, Jul 15, 2016 at 11:52 AM

To: lerm@skype.net, USLEReq@microsoft.com

Cc: Andrew Barczak &lt;abarczak@downers.us&gt;, Jeremy Thayer &lt;jthayer@downers.us&gt;, william.scrimshaw@skype.net, tonywils@microsoft.com

Please find my search warrant regarding Skype account [REDACTED] attached.

Non-disclosure language is included in the body of the warrant.

Please contact me with any questions.

Thank you,

Det. Robert Bylls #19  
Downers Grove Police Department  
825 Burlington Ave.  
Downers Grove, IL 60515  
630-434-5634 desk  
630-364-6003 cell  
630-434-5690 fax  
rbylls@downers.us

📎 **DuPage Co IL Search Warrant 2016SW416.pdf**  
133K



VILLAGE OF  
DOWNERS GROVE

2016-07-15 11:52 AM

**Automatic reply: DuPage County, IL Search Warrant 2016SW416 for account**

**Skype LERM team** <lerm@skype.net>  
To: Robert Bylls <rbylls@downers.us>

Fri, Jul 15, 2016 at 11:52 AM

Thank you for your e-mail.

If you have an IMMEDIATE THREAT-TO-LIFE situation you must send your request to our 24/7 emergency-only alias.  
**LEALERT@microsoft.com**

Skype requests will be escalated to the appropriate Skype compliance team for response



VILLAGE OF  
DOWNERS GROVE

Jeremy Thayer <jthayer@downers.us>

[REDACTED]  
1 message

**Ron Sandack** <rsandack@gmail.com>

Mon, Jul 18, 2016 at 6:18 PM

To: Jeremy Thayer <jthayer@downers.us>, mdevires@downers.us

Gents,



Thanks for your professional assistance. I appreciate it.

Ron Sandack

VILLAGE OF  
DOWNERS GROVE

Jeremy Thayer &lt;jthayer@downers.us&gt;

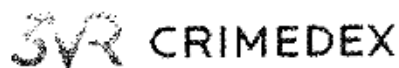
## Skype scam linked to Philippines

1 message

alerts@crimedex.com &lt;alerts@crimedex.com&gt;

Tue, Jul 19, 2016 at 5:39 PM

To: alert-recipient@crimedex.com



**Alert Number:** 262572  
**Date Published:** 07/19/2016  
**Subject:** Skype scam linked to Philippines  
**Distribution:** Groups IAFCI, Countries Philippines

### Alert Text

A resident of Downers Grove (Illinois/USA) was the victim of a Skype extortion scam. The victim sent money via Western Union and MoneyGram to [REDACTED] in the Republic of the Philippines.

All money orders were picked up at the following locations in the Philippines

-- M LHUILLIER - ANGELES 3WILLY NG BLDG. COR. ROVIMAR ST MC ARTHUR ANGELES, PAMPANGA 2009

-- USSC SERVICE STORE GUAGUA - CALLE RIZAL GUAGUA, PAMPANGA 2003

Skype user [REDACTED] using Skype Name [REDACTED] orchestrated the threats and organized the payments

### Contact

SGT Jeremy Thayer  
jthayer@downers.us  
Downers Grove (IL) Police Department  
USA  
Work: 1-630-434-5653  
Fax: 1-630-434-5690

To download this alert in PDF format, click here

Click. Search. Find. Find your evidence. (Now.) 3VR

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# Downers Grove Police Department Department Case Report

Department Case Number: 16-7468

Related Case # 's:

## Case Information

Case Officer: 27 - JACOBS, ROBERT  
 Offense Date/Time: 07/12/2016 - 12:00Hrs  
 Offense Location: [REDACTED]  
 Offense Type: 3970 - Extortion  
 Expiration Date: 07/12/2019  
 Jurisdiction: DuPage County  
 Court Date:  
 Disposition:  
 Disposition Date:  
 Case Comments: 07-14-16 Officer Jacobs transferred Item #1 to Sgt. Thayer who in turn transferred it to FIAT CFU for forensic analysis. Victim Sandack needed computer back for work, so when it was returned by CFU, it was given to Midnight Patrol Supervisor Lichner to be given back to Sandack.  
 08-04-16 Paper copies of Items 2 and 4 given to Records Manager Tracy Adams.

## Case Names

### Name Type: Victim

Name: Sandack, Ronald, L

Sex: M

Race: W

DOB: [REDACTED]

Home Phone#: [REDACTED]

Address: [REDACTED]

ID#:

Additional Name Information:

SSN#:

## Case Items

Item Number: 001

Container #:

Process:

Current Custody: Returned To Owner

Collection Purpose: Evidence

Collection Date/Time: 07/14/2016 - 22:15Hrs

Collected By: 27 - JACOBS, ROBERT

Collection Location: DGPD

Packaging/Quantity/Item Type: One paper bag containing - 1 - Computer components

Detail Description: HP Elite Book 840 Laptop

Owner: Ronald Sandack

Make/Model:

Value: \$0.00

Weight Received:

Weight Disposed:

Item Notes:

Item Number: 002

Container #:

Process: Hold for investigative purposes

Current Custody: Stored in Location - Room A

Collection Purpose: Evidence

Collection Date/Time: 07/14/2016 - 22:15Hrs

Collected By: 27 - JACOBS, ROBERT

Collection Location: DGPD

Packaging/Quantity/Item Type: One envelope containing - 1 - Miscellaneous

Detail Description: Moneygram and Western Union receipts

Owner: There is no owner associated with this item

Make/Model:

Value: \$0.00

Weight Received:

Weight Disposed:

Item Notes: On 07-14-16 Detective Barczak located the receipt on the copy machine and was turned over to Property Control to be entered into Evidence.



# Downers Grove Police Department Department Case Report

Department Case Number: 16-7468

## Case Items

Item Number: 003

Container #:

Current Custody: Stored in Location - Room A

Collection Date/Time: 07/15/2016 - 02:30Hrs

Collected By: 27 - JACOBS, ROBERT

Collection Location: DGPD

Packaging/Quantity/Item Type: One paper bag containing - 1 - Computer components

Detail Description: Image of the hard drive contained in Evidence item #1 the HP laptop

Owner: There is no owner associated with this item

Make/Model:

Weight Received:

Weight Disposed:

Item Notes:

Process: Hold for investigative purposes

Collection Purpose: Evidence

Value: \$0.00

Item Number: 004

Container #:

Current Custody: Stored in Location - Room A

Collection Date/Time: 07/14/2016 - 01:00Hrs

Collected By: 42 - BARCZAK, ANDREW

Collection Location: DGPD

Packaging/Quantity/Item Type: One envelope containing - 7 - Documents (non-currency)

Detail Description: still images provided by Ofc. Jacobs #27

Owner: There is no owner associated with this item

Make/Model:

Weight Received:

Weight Disposed:

Item Notes:

Process: Hold for investigative purposes

Collection Purpose: Evidence

Value: \$0.00

Item Number: 005

Container #:

Current Custody: Stored in Location - Room A

Collection Date/Time: 08/09/2016 - 12:37Hrs

Collected By: 42 - BARCZAK, ANDREW

Collection Location: DGPD

Packaging/Quantity/Item Type: One envelope containing - 1 - Video tapes, records, cassettes

Detail Description: CD containing documents from MoneyGram subpoena response

Owner: There is no owner associated with this item

Make/Model:

Weight Received:

Weight Disposed:

Item Notes:

Process: Hold for investigative purposes

Collection Purpose: Evidence

Value: \$0.00

Case Officer Signature

Date

Supervisor Signature



**Downers Grove Police Department  
Department Case Report (Selected Items Only)**

Department Case Number: 16-7468

Related Case # 's:

**Case Information**

Case Officer: 27 - JACOBS, ROBERT  
Offense Date/Time: 07/12/2016 - 12:00Hrs  
Offense Location: [REDACTED]  
Offense Type: 3970 Extortion  
Expiration Date: 07/12/2019  
Jurisdiction: DuPage County  
Court Date:  
Disposition:  
Disposition Date:  
Case Comments: 07-14-16 Officer Jacobs transferred Item #1 to Sgt. Thayer who in turn transferred it to FIAT CFU for forensic analysis. Victim Sandack needed computer back for work, so when it was returned by CFU, it was given to Midnight Patrol Supervisor Lichamer to be given back to Sandack.  
08-04-16 Paper copies of Items 2 and 4 given to Records Manager Tracy Adams.

**Case Names**

Name Type: Victim

Name: Sandack, Ronald, L.

Sex: M

Race: W

DOB: [REDACTED]

Home Phone#: [REDACTED]

Address: [REDACTED]

ID#:

Additional Name Information:

SSN#:

**Case Items**

Item Number: 006

Container #:

Process: Hold for investigative purposes

Current Custody: Item Submitted into Property - Temp Locker

Collection Date/Time: 09/06/2016 - 10:00Hrs

Collection Purpose: Evidence

Collected By: 42 - BARCZAK, ANDREW

Collection Location: DUPD

Packaging/Quantity/Item Type: One envelope containing - 1 - Video tapes, records, cassettes

Detail Description: CD containing documents from Yahoo subpoena response

Owner: There is no owner associated with this item

Make/Model:

Value: \$0.00

Weight Received:

Weight Disposed:

Item Notes:

Case Officer Signature

Date

Supervisor Signature



# Downers Grove Police Department Department Case Report (Selected Items Only)

Department Case Number: 16-7468

Related Case #'s:

## Case Information

Case Officer: 27 - JACOBS, ROBERT  
Offense Date/Time: 07/12/2016 - 12:00Hrs  
Offense Location: [REDACTED]  
Offense Type: 3970 Extortion  
Expiration Date: 07/12/2019  
Jurisdiction: DuPage County  
Court Date:  
Disposition:  
Disposition Date:  
Case Comments: 07-14-16 Officer Jacobs transferred Item #1 to Sgt. Thayer who in turn transferred it to FIAT CFU for forensic analysis. Victim Sandack needed computer back for work, so when it was returned by CFU it was given to Midnight Patrol Supervisor Lichamer to be given back to Sandack.  
08-04-16 Paper copies of Items 2 and 4 given to Records Manager Tracy Adams.

## Case Names

**Name Type:** Victim

Name: Sandack, Ronald, I

Sex: M

Race: W

DOB: [REDACTED]

Home Phone#: [REDACTED]

Address: [REDACTED]

ID#:

Additional Name Information:

SSN#:

## Case Items

Item Number: 007

Container #:

Process: Hold for investigative purposes

Current Custody: Item Submitted into Property - Temp Locker

Collection Date/Time: 09/08/2016 - 10:00Hrs

Collection Purpose: Evidence

Collected By: 19 - BYLLS, ROBERT

Collection Location: DGPD Via Email

Packaging/Quantity/Item Type: One envelope containing - 1 - CDROM

Detail Description: Data from Skype search warrant

Owner: There is no owner associated with this item

Make/Model:

Value: \$0.00

Weight Received:

Weight Disposed:

Item Notes:

Case Officer Signature

Date

Supervisor Signature



# Downers Grove Police Department Department Case Report (Selected Items Only)

Department Case Number: 16-7468

Related Case # 's:

## Case Information

Case Officer: 27 - JACOBS, ROBERT  
Offense Date/Time: 07/12/2016 - 12:00Hrs  
Offense Location: [REDACTED]  
Offense Type: 3970 Extortion  
Expiration Date: 07/12/2019  
Jurisdiction: DuPage County  
Court Date:  
Disposition:  
Disposition Date:  
Case Comments: 07-14-16 Officer Jacobs transferred Item #1 to Sgt. Thayer who in turn transferred it to FIAT CFU for forensic analysis. Victim Sandack needed computer back for work, so when it was returned by CFU, it was given to Midnight Patrol Supervisor Lichamer to be given back to Sandack.  
08-04-16 Paper copies of Items 2 and 4 given to Records Manager Tracy Adams.

## Case Names

Name Type: Victim

Name: Sandack, Ronald, L.

Sex: M Race: W

DOB: [REDACTED]

Home Phone#: [REDACTED]

Address: [REDACTED]

ID#:

Additional Name Information:

SSN#:

## Case Items

Item Number: 008

Container #:

Process: Hold for investigative purposes

Current Custody: Item Submitted into Property - Temp Locker

Collection Date/Time: 09/09/2016 - 20 10Hrs

Collection Purpose: Evidence

Collected By: 90 - THAYER, JEREMY

Collection Location: DGPD

Packaging/Quantity/Item Type: One envelope containing - 1 - known document(s)

Detail Description: all messages copied from Sandack's SKYPE profile: [REDACTED]

Owner: There is no owner associated with this item

Make/Model:

Value: \$0.00

Weight Received:

Weight Disposed:

Item Notes:

Case Officer Signature

Date

Supervisor Signature

## INVESTIGATIONS UNIT SUPPLEMENTAL REPORT

PAGE 1 OF 1 PAGE (S)

INCIDENT # 16-7468

COMPLAINANT'S LAST NAME:

NARRATIVE:

### Yahoo Subpoena Response

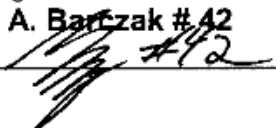
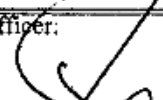
This is a supplemental report regarding the Yahoo subpoena (Du Page County subpoena #22670) request I made back on 07-15-16.

On 09-06-16, I received an e-mail from the Du Page County State's Attorney Office that included attachments of documents from the subpoena response by Yahoo. I had an opportunity to review these documents. [REDACTED]

[REDACTED] I attached a copy of these documents to this report.

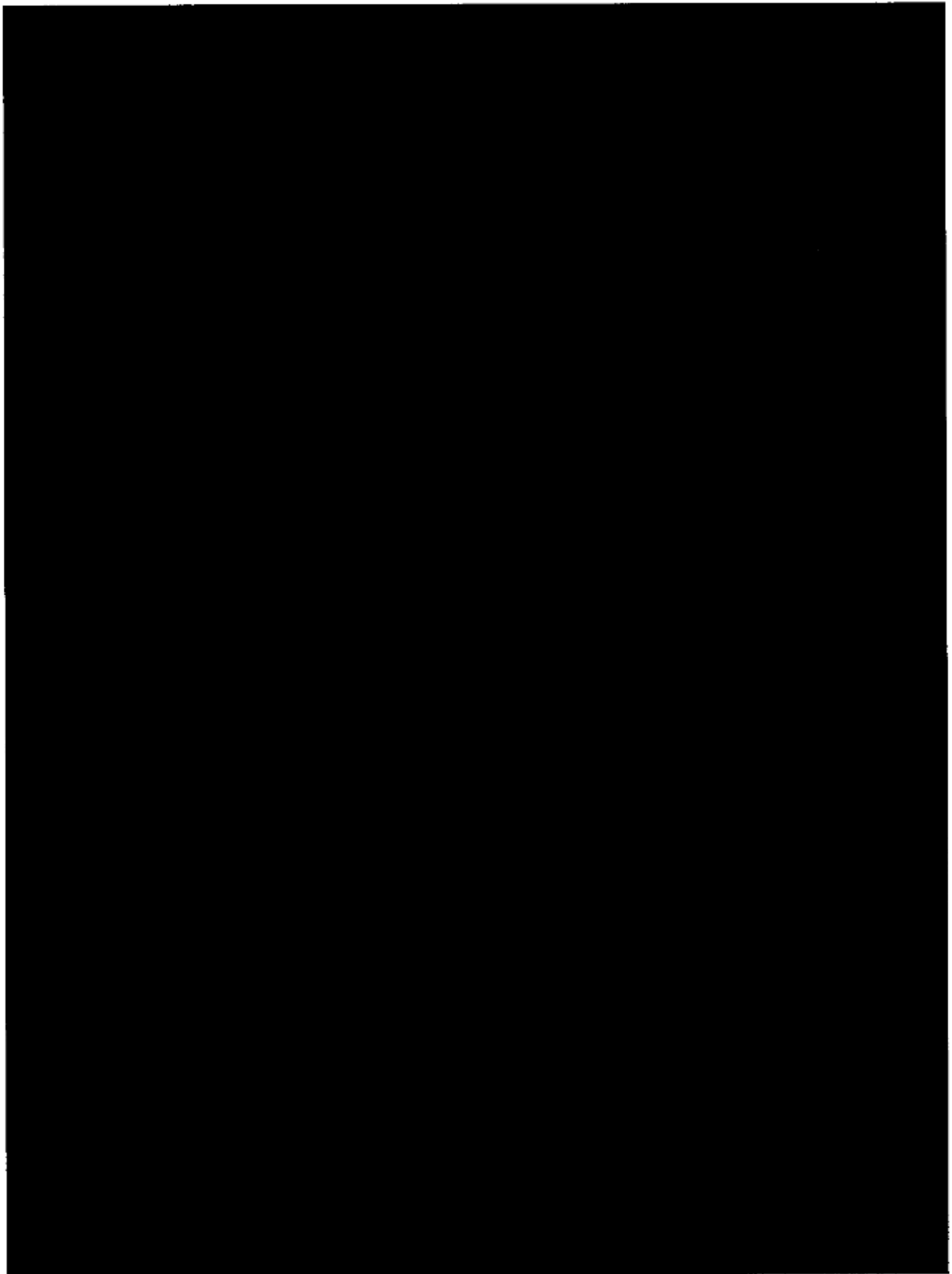
I downloaded the Yahoo documents and subsequently transferred them onto a disc to be entered into evidence.

Nothing further.

Reporting Officer: <b>DET. A. Bartzak #42</b> 	Star # <b>42</b>	Date, <b>09-06-16</b>	Approving Officer: 	Star # <b>90</b>	Date, <b>09/08/16</b>
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Records

#16-7468



#16-7468





# INVESTIGATIONS UNIT SUPPLEMENTAL REPORT

PAGE 1 OF 1 PAGE(S)

INCIDENT # 16-7468

COMPLAINANT'S LAST NAME: SANDACK

## NARRATIVE:

### Skype Search Warrant Response

On 9/7/16, Microsoft (of which Skype is a subsidiary) replied with electronic records regarding search warrant 2016SW416 in which I sought records regarding Skype account [REDACTED]

[REDACTED]

[REDACTED]



[REDACTED]

[REDACTED]

I copied the records to CD-ROM and entered it into evidence.

I provided the search warrant inventory to Judge Ferguson on 9/8/16 at 1345 hours.

No further at this time.

Reporting Officer:		Star #	Date.	Approving Officer:		Star #	Date:
		19	9-8-16			90	09/08/16

Records

## INVESTIGATIONS UNIT SUPPLEMENTAL REPORT

PAGE 1 OF 1 PAGE (S)

INCIDENT # 16-7468

COMPLAINANT'S LAST NAME: **SANDACK**

**NARRATIVE:**

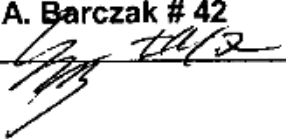
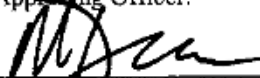
**Case Conclusion**

On 09-13-16, after examining all leads, including subpoena responses and search warrants, it was determined that the offender was in the Philippines when this incident occurred. DGPD investigative personnel contacted the local authorities in the Philippines to provide them with information pertaining to this incident.

It should be noted Western Union has not responded to the subpoena request as of this date. However, DGPD investigators were able to obtain all necessary information through the initial fraud inquiry.

At this time, all investigative leads have been exhausted with no local charges forthcoming.

Case closed.

Reporting Officer: <b>DET. A. Barczak # 42</b> 	Star # <b>42</b>	Date <b>09-13-16</b>	Approving Officer: 	Star # <b>#82</b>	Date: <b>9/13/16</b>
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Records